

Cancellation

Right to cancel

You have the right to cancel this contract within 14 days without specifying any reasons. There is a 14 day cancellation period, starting on the day that you or a third party – other than the carrier – designated by you receive the final goods. If you wish to exercise your right to cancel, you need to clearly notify us (for example, by sending us a letter, a fax or an email) at Gute Marken Online GmbH, c/o Alt FineCom Finishing-eCommerce-Logistics GmbH, Pommernstraße 19a, D-45889

Gelsenkirchen, or kundenservice@shop.nicowa.com, or on tel: +49 (0) 89 143 67 152 350, fax: +49 (0) 89 143 67 152 600 about your decision to cancel this contract. You can use the cancellation form template that has been included for this purpose but this is not a requirement. To comply with the cancellation deadline, it will be sufficient if you submit the notification that you are exercising your right to cancel before the cancellation deadline has expired.

Gute Marken Online GmbH
Christoph-Rapparini-Bogen 25
80639 Munich

Please send the goods to:

Gute Marken Online GmbH
c/o Alt FineCom
Finishing-eCommerce-Logistics GmbH
Pommernstraße 19a
D-45889 Gelsenkirchen

Send your email with your cancellation to:
Email: kundenservice@shop.nicowa.com

Send your fax with your cancellation to:
Fax: +49 (0) 89 143 67 152 600

Consequences of cancellation

If you cancel this contract, we are obliged to return all payments that we have received from you, including the delivery costs (apart from additional costs arising from the fact that you have selected a form of delivery which is other than the cheapest, standard delivery that we offer) without delay and at the latest within 14 days of the day on which we receive notification that you have cancelled this contract. When we make this refund, we will use the same payment method that you used for the original transaction unless we have expressly agreed otherwise with you. For sending back the goods to our warehouse we will charge you 7,80 GBP by lessening your refund. We are entitled to refuse to pay the refund until we have received the returned goods or until you provide evidence that you have returned the goods, depending on which occurs first. You must return the goods without delay, and in any event, within 14 days of the day that you notified us that this contract has been cancelled. Please send or deliver the goods to Gute Marken Online GmbH, c/o Alt FineCom Finishing-eCommerce-Logistics GmbH, Pommernstraße 19a, D-45889 Gelsenkirchen. You are within the deadline if you send the goods before the 14 day period has expired. You will only need to pay for any diminished value of the goods, if this diminished value can be attributed to using them beyond what is necessary to ascertain the quality, the nature and the functioning of the goods.

End of the cancellation policy

Cancellation form

If you wish to cancel this contract, please complete this form and return it to:

NICOWA Onlineshop

c/o Gute Marken Online GmbH

**Christoph-Rapparini-Bogen 25
80639 Munich**

Or

Send your email with your cancellation to: Email: kundenservice@shop.nicowa.com

Or

Send your fax with your cancellation to:

Fax: +49 (0)89 / 143 67 152 600

Or

If you telephone, please call: Tel: +49 (0) 89 143 67 152 350

I/We hereby give notice that I/we withdraw from my/our contract of sale for the following goods:

No.	Item name	Price	Order date	Receipt date

Address:

Name and surname: _____

Street, number.: _____

Zip/City: _____

Date: _____