

# Cancellation policy

## Right of withdrawal

You have the right to cancel this contract within fourteen days without giving any reason. The revocation period is fourteen days, and begins on the day on which you or a third party named by you, who is not the carrier, have received the goods or the last shipment thereof. In order to exercise your right of withdrawal, you must inform us, Gute Marken Online GmbH c/o Alt FineCom Logistics GmbH Wulfshofstraße 18-22 44149 Dortmund, kundenservice@shop.nicowa.com, tel. +49 (0) 89 412 07701, fax: +49 (0) 89 143 67 152 600, by means of a clear written declaration (sent by mail, fax or e-mail) of your decision to withdraw from this contract. You may use the enclosed standard cancellation form for this purpose, but are not obliged to do so. In order to comply with the withdrawal period, it is sufficient to send the notification that you wish to exercise the right of withdrawal within the withdrawal period.

**Gute Marken Online GmbH  
Christoph-Rapparini-Bogen 25 (3. OG)  
80639 Munich**

The goods are to be sent to:

**Gute Marken Online GmbH  
c/o Alt FineCom Logistics GmbH  
Wulfshofstraße 18-22  
44149 Dortmund**

The cancellation may be sent by e-mail to: **kundenservice@shop.nicowa.com**

The cancellation may be sent by fax to: **+49 (0)89 143 67 152 600**

## Consequences of cancellation

If you cancel this contract, we shall refund all payments which we have received from you, less any return costs in the amount of 3.95€, including shipping costs (with the exception of additional costs resulting from choosing a different type of delivery other than the cheapest standard delivery offered by us), without undue delay and at the latest within fourteen days of the day on which we received the notification of your cancellation of this contract. For the refund, the same means of payment will be used that was used by you for the original transaction, unless expressly agreed otherwise with you; in no event will you be charged extra fees for this refund. We may refuse repayment until we have received the returned goods or until you have provided proof that you have returned the goods, whichever is earlier. You must return or hand over the goods to us, Gute Marken Online GmbH c/o Alt FineCom Logistics GmbH Wulfshofstraße 18-22 44149 Dortmund, without undue delay and in any case no later than fourteen days from the date on which you informed us of the cancellation of this contract. The deadline is met if you dispatch the goods before the end of the fourteen-day period. We shall bear the costs of returning the goods. You will only have to pay for any loss in value of the goods if this loss in value is due to their being handled in a way that is not necessary in order to verify the condition, properties and functioning of the goods.

## Cancellation form

If you wish to cancel the contract, please fill out the form and return it to:

**Gute Marken Online GmbH**

**Christoph-Rapparini-Bogen 25 (3rd floor)**

**DE-80639 Munich**

or

the cancellation may be sent by e-mail to:

**E-Mail: kundenservice@shop.nicowa.com**

or

the cancellation may be sent by fax to:

**Fax: +49 (0)89 143 67 152 600**

or

the cancellation may be addressed by telephone at:

**Tel: +49 (0) 89 412 07701**

– End of the cancellation policy –

ID	article No	article name	color	size	price	date of order	date of receipt

First name, surname .....

Street and house no .....

Zip code and city .....

Signature .....

Date .....